

AI Front Desk Services

Website chatbots & AI phone receptionists for local businesses

Call 743.233.9262 · topmethods@gmail.com
Greensboro & the Piedmont Triad, NC · Price sheet

Never miss a customer again. We set up, test and manage a website chat assistant and/or an AI phone receptionist trained on **your** services, hours and policies, so calls and website questions get answered 24/7, leads are captured, and urgent callers reach your team. Built and supported locally, with no long-term contract (month-to-month after a short 3-month starter term).

AI Phone Receptionist

Answers every call 24/7, handles FAQs, takes messages, books or requests appointments, and transfers urgent calls to you. Text/email summary after every call.

Starter

\$199/mo

300 minutes included

- About 100 calls at a 3-minute average
- After-hours & overflow answering
- Message taking + call summaries
- Transfer to your phone
- Extra minutes: **\$0.45/min**

Standard

\$299/mo

600 minutes included

- About 200 calls at a 3-minute average
- Everything in Starter
- Appointment booking / requests
- Monthly script tune-up
- Extra minutes: **\$0.40/min**

MOST POPULAR

Busy

\$449/mo

1,200 minutes included

- About 400 calls at a 3-minute average
- Everything in Standard
- Multiple transfer rules / departments
- Priority support
- Extra minutes: **\$0.35/min**

Minutes are AI talk time, billed by the second. Call counts are estimates; your actual call length sets your usage. We alert you before you reach your limit, and you can change plans at any time.

Website Chatbots

Package	What it does	Setup	Monthly
Scripted Chatbot	Button-driven chat with your FAQs, hours, services and a lead-capture form sent to your email. Predictable answers, no AI.	\$350–\$750	\$35/mo
AI Chatbot	Answers questions in natural language, trained on your website and documents. Captures leads and hands off to a person when needed.	from \$750	\$99/mo
AI Chatbot Plus	Everything in AI Chatbot, plus appointment booking and a connection to your calendar or CRM.	from \$1,500	\$149/mo

Scripted setup price depends on the number of conversation paths. AI chatbot plans include up to 1,000 conversations a month (fair use); higher volume is quoted.

Setup, Bundles & Terms

AI Receptionist Setup (one-time)

Setup level	Includes	Price
Essentials	Custom greeting & voice, your FAQs and policies, message taking, call-transfer rules, local phone number or forwarding from your existing number, test calls and launch.	\$750
Booking & Integration	Everything in Essentials, plus calendar booking, a CRM or booking-software connection, and text confirmations.	\$1,500
Custom	Multi-location, complex routing, bilingual flows, or custom integrations.	from \$2,500

Front Desk Bundle: Phone + Website

Bundle	Includes	Setup	Monthly
Bundle Standard	AI Receptionist (600 min, \$0.40/min after) + AI Chatbot, sharing one knowledge base.	\$1,250	\$349/mo
Bundle Busy	AI Receptionist (1,200 min, \$0.35/min after) + AI Chatbot Plus with booking & calendar/CRM connection.	\$2,500	\$499/mo

Bundles save compared with buying each service separately (Bundle Standard: \$1,500 setup + \$398/mo if bought separately).

Founding Client Offer (limited to our first 5 clients)

- 50% off any setup fee
- Your monthly rate locked for 12 months
- In return: honest feedback during the first 60 days, plus permission to describe your results (with your approval) if you're happy.

Every plan includes

- Done-for-you setup and testing before launch
- Call recordings, transcripts and summaries
- Simple monthly usage report
- Updates when your hours, services or prices change
- Local support from a Greensboro-based provider

Terms

- Month-to-month after a 3-month starter term
- Setup fee due at kickoff; monthly billed in advance
- Pay annually, get 2 months free
- Keep your existing number (call forwarding)
- Healthcare practices: HIPAA-compliant setup quoted separately

Prices in USD, valid 30 days from issue. Taxes, if any, not included. Third-party software you choose to connect (booking, CRM) is billed by that provider. Contact: Top Methods Marketing · Call 743.233.9262 · topmethods@gmail.com